

Turquoise

The Turquoise Holiday Company

Book with Confidence Refundable Deposit Policy

The Turquoise Holiday Company understands that flexibility and freedom is key to our guests. So, if your destination is categorised as amber or red 35 days prior to the date of your departure, at which point the final balance for your holiday is due*, The Turquoise Holiday Company is offering a 100% fully refundable deposit. Should your destination turn green before this point, your deposit would not be refundable and our policy is to travel as planned. However, if you are still uncomfortable travelling as planned, we will do all we can to rebook your holiday to a future date.

Please note, we are keeping the situation under constant review and should the colour of your destination change once you have paid your final balance, please refer to our Covid-19 FAQ PDF for individual policies depending on the colour of your destination. Don't hesitate to get in touch with your travel consultant for more information.

**Terms and conditions apply.*

01494 678400
www.turquoiseholidays.co.uk